

EBS

- We may call the Customer to confirm the request and verify the details
- The Trusted Contact Person must be over eighteen to complete this form.

This section to be completed by the Trusted Contact Person

- (a) EBS has a concern in relation to possible financial abuse of the Customer,
- (b) EBS needs to confirm the specifics of
 - (i) the Customer's current contact information,
 - (ii) the Customer's health status, or
 - (iii) The identity of any appointed legal guardian, executor or trustee, or
- (c) EBS experiences difficulties in communicating with the Customer.

Contact mobile phone number of Trusted Contact Person

I understand that I do not have authority to transact on the Customer's account or deal with their finances.

By signing below, I confirm my details are correct and consent to EBS retaining my name and contact information for the purposes of acting as a Trusted Contact Person and contacting me to discuss the matters above.

Signed by the Trusted Contact Person

Date / /

- The information provided by you and/or the Trusted Contact Person on this form will be used for the purpose of contacting you and/or the Trusted Contact Person as instructed above. The information will be held and used solely for the purpose of this instruction; to support customers in line with the reasons set out above; and to comply with laws and regulations that apply to us (such as, the Consumer Protection Code 2025); This information shall not be retained for any other purposes.
- For further detail in relation to how we collect information about you, how we use it, your rights in relation to the data held and how you can interact with us about it, see our data protection notice online [Data Protection at EBS – ebs.ie/dataprotection](https://ebs.ie/dataprotection). It may change from time to time.

Please return the form by post or email, or drop into your nearest EBS office, details can be found on our website.

Bank Use Only	Staff Number	Staff Initials	Date
Customer Signature Verified			
Verification of Instruction			